Komatsu Forklift

Komatsu Forklift Training Ottawa - Komatsu Forklift U.S.A. Inc. has a very good reputation for building reliable and resilient forklifts. Komatsu is acknowledged around the world as a business with a rich heritage while preserving an outstanding benchmark of modernization and quality in both design and equipment manufacturing.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their pledge of helping to foster a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a manufacturer of mining and construction equipment. Very soon the business grew into an industry leader and was accountable for building Japan's first state-of-the-art bull dozer and farm tractor.

Over the past few decades, Komatsu has developed to become a global giant due to their stability and competence within the diverse fields of logistics, excavating, construction and mining. Utilizing progressive models and technological superiority, they continue to be at the forefront of these industries.

Since 1945, Komatsu Forklift Co. Ltd has grown tremendously. Using contemporary design approaches and superior manufacturing capabilities, Komatsu has distinguished itself through the fabrication of dependable and durable forklifts that buyers from around the planet have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was established to satisfy the ever-increasing need for its goods in the North American market. To better costs and efficiencies, a modern facility was built in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to meet the needs and demands of their consumers worldwide while remaining a leading manufacturer and dealer of modern lift trucks and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied customers along with their North American consumers.

After countless years of establishing and preserving quality customer service bonds with clients, Komatsu Forklift understands that satisfying the needs of the customer is vital. Komatsu begins all new projects and product developments with the customer's input. By welcoming contributions and opinions, they are able to establish customer needs and expectations then develop progressive designs and then build to exceed Komatsu Engineering Standards. Assuring customers that quality is planned from the start and continued through the manufacturing, service and product sales processes, allows Komatsu to end up with a first-class product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty equipment, lift trucks and construction equipment. Their design expertise assures that each piece of equipment will endure in even the toughest applications and environments. Adherence to meticulous engineering standards permits Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent internal quality standards all factor in to superior lift truck products. Komatsu Engineering Standards transform the contemporary and progressive technology used in advanced mining and construction equipment into world class equipment.

The contemporary facility in Covington, Georgia has all the necessary requirements for full scale manufacturing. This plant is able to take raw steel and manipulate it by preparing, welding, and fashioning it. Once assembled and painted the lift trucks are ready to leave the facility and enter the market. Maintaining quality control throughout the length of the manufacturing process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that a product is only as worthy as the people who support it and sell it, their sellers make all the difference. Komatsu Forklift features an exceptional network of company dealers and independent sellers who are working hard to surpass expectations. Specialized in all elements from product sales, service or operating education, or aftermarket support, their diverse association of knowledgeable and capable experts are available. Komatsu Forklift Supplier locations across the country have a Komatsu OEM parts on-hand to offer the essential service required to keep customers' operations running smoothly. Computerized, real-time access with next day delivery from their highly automated supply center is an alternative option. The internet based K-Link system assists dealers with online components management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they understand that their world-class businesses rely on Komatsu lift trucks in their every day operations. So Komatsu focuses their attention on their countrywide account clients allowing them to gain from a unique partnership that facilitates them adapt their relationship in order to increase customer productivity and profits. Komatsu countrywide account consumers have access to on-line parts and operations support system and a wide-ranging fleet management program, offering the ability for Komatsu to be their total solution for any lift truck concerns.

The reliable and resourceful staff at Komatsu Forklift U.S.A., Inc., are focused on offering their customers an exceptional experience no matter if it is through sales, training, maintenance, or aftermarket support. They want to guarantee the level of consumer service provided will help their customers satisfy or exceed their goals and develop a successful business/client relationship in the process. Komatsu strives to be familiar with each of their customers' unique means of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu lift truck dealer today in order to discover more about the assortment of services and programs they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of clients world-wide depend on the Komatsu family of products everyday.